

AQUATELTM

INSTRUCTION MANUAL

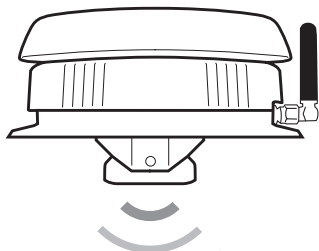
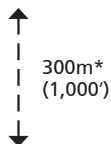
Wireless Fluid Level Monitor

MODEL: D110

MULTI TANK CAPABLE



iOT Verticals Ltd
629 Downs Road, RD6 Rangiora 7476
Christchurch, New Zealand
www.aquatel.co



DISPLAY UNIT

- External Power Jack (Use Aquatel certified power pack. Part No. AQPP6)
6V DC   
- ° Wave Whip Antenna
- 92mm W x 73mm D x 50mm H
(3 5/8" W x 2 7/8" D x 2" H)

TANK UNIT

- Use on any non-flammable fluid (water, diesel, septic)
- ° Wave Whip Antenna
- 135mm diameter x 80mm H
(5 3/8" D x 3 1/8" H)
- Detection Range 0.1m to 4m (4"-13')

- Temperature range : -10 to +60°C (14 to 140°F)
- Individually Security coded sets
- Approval : AS/NZS 4268:2003 1:2005 **CE** **FC**
- Housing : ABS Plastic
- Circuit Boards : ROHS compliant
- Radio frequency Fixed 868Mhz

The D110 is a versatile product that not only allows remote monitoring of multiple tanks/cistern fluid levels, it also allows you to set high and low level alarms to a height you wish to be notified at.

The D110 is a Wireless tank/cistern fluid level monitor that is capable of remotely monitoring up to 6 tanks from the one Display unit. Each D110 system comes with one Display and a single Tank Unit. To monitor more than one tank/cistern, additional T110 Tank Units can be purchased and paired with your Display Unit. It is recommended that you fully read this installation manual prior to installing your D110 system. If you have any questions, please do contact us prior to use.

Main features and benefits:

- . Fully wireless remote tank/cistern monitoring
- . Easy to read blue backlit LCD display
- . Monitor up to 6 tanks from the one Display
- . Adjustable air gap allows for mounting in tank/cistern riser
- . Adjustable High and Low level alarms
- . Non contact to fluid
- . Easy to install and setup

How it works:

The Tank Unit is mounted on the top surface of the tank or on the inside top surface of an underground cistern and uses ultrasonic signals to detect the fluid levels inside. This is then wirelessly transmitted back to the Display Unit to give you up to date fluid level information. The system will warn you of any triggered High or Low fluid level alarm via the Display Unit.

Installation

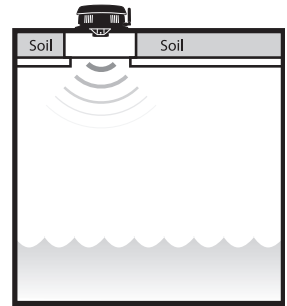
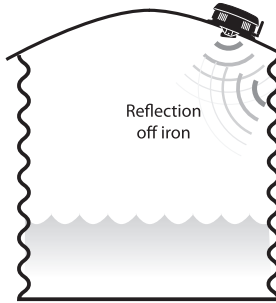
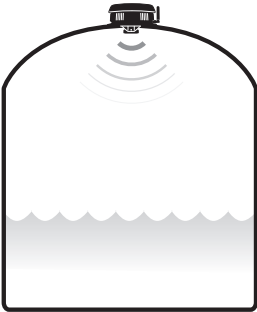
Installing Tank Unit

- ① Choose location for Tank Unit on the top of the tank or cistern, close to an inspection hatch is best in case you need to adjust the sensor cone.

✓ **Ideal.** Mount within reach of access hole

✗ **Incorrect.** Mount unit away from ribbed walls to prevent signal reflection off walls

✓ **Correct.** For buried tanks mount unit in center of lid, or on bracket mounted in riser

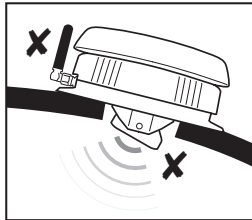


For tanks less than 1500mm (5') it's best to deep mount unit in center of tank

- ② Drill a 50mm (2") hole in tank. For thick concrete tanks make a 75mm (3") hole.

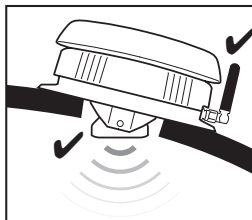
- ③ Measure the depth of tank to the base (or to the water outlet). Write this measurement down.

- ④ Insert Tank Unit in hole and rotate so tank antenna is on the lower side (to prevent water entering unit). Ensure that the transducer cone underneath is pointing directly at the surface of the water.



✗ Antenna should be mounted on the opposite side

✗ Transducer is not pointing at the surface of the water



✓ Water will not enter antenna hole

✓ Transducer is parallel to water

For plastic tanks use the supplied screws to attach the Tank Unit to the tank. For metal tanks first drill 3mm or 1/8" holes, and then fasten using the screws. For concrete tanks drill 6mm or 1/8" holes, insert the supplied plastic plugs and then fasten using the screws. **IMPORTANT NOTICE:** Do not over tighten screws when fastening to tank unit to the tank top, as this may cause the housing to split.

Setting up Tank Unit

- ⑤ Remove cap from Tank Unit by turning counter-clockwise and insert batteries. Check that the Tank Unit is paired with the Display Unit once you have it powered up. You can check signal strength between units on the Display Unit, there will be a signal strength bar graph meter at the top right of the LCD screen, ranging from 1 to 4 bars.

Test Mode

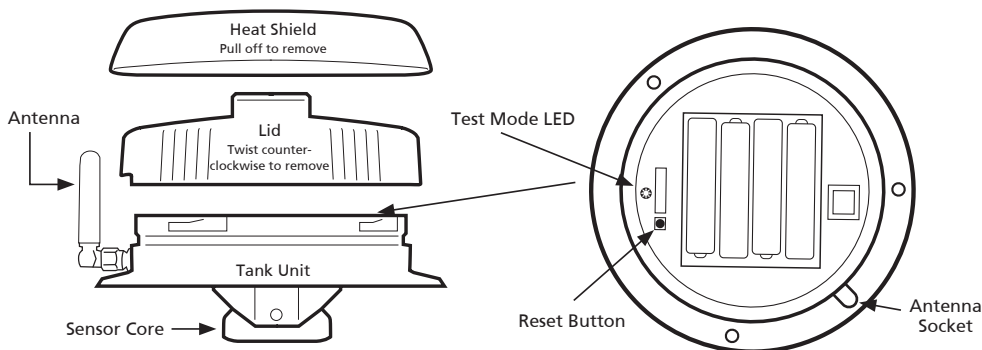
When setting up your Tank Unit, you can set the Tank Unit into Test Mode via the display so that it sends a new reading every 8 seconds. When in Test Mode, the Tank Unit's Test Mode LED will be ON (see picture below). When out of Test Mode the LED will be OFF. Test Mode can be turned on or off via the "System setup" then "Tank Unit Setup" then select "Configure Tank Unit", scroll to the "Update Interval" and select Test Mode. Once you have established that the systems range is ok you can then set an update interval that suits. The longer the Update Interval the longer the Tank Unit's batteries will last, for example, when set to update every minute the batteries will last about 2 months, updating every 10 minutes 20 months and updating every 20 minutes 40 months.

Reset Button

The D110 Tank Unit comes factory paired to the Display Unit. If the Tank Unit's reset button is pushed you will need to re-pair it to the Display Unit. See "Pairing Tank Unit" below.

Pairing Tank Unit

To pair a new T110 or existing Tank Unit enter the "System Setup" by holding the menu button down for 3 seconds, then select "Tank Unit Setup" and select "Add new tank" you must within 10 seconds push the reset button on the Tank Unit or you will need to repeat the process. Once it has found the new Tank Unit, scroll through the setup options. At any one time there must always be one tank unit paired with the D110 Display, If you are only using the one Tank Unit, then you will need to re-pair it before you can delete the old Tank Unit location. For further information see ⑪.



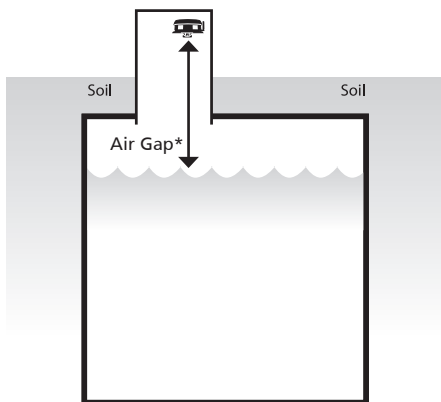
- ⑥ Set Depth. For the D110 to determine the correct fluid levels, the depth of the tank/cistern from ③ must be input on the Display Unit via the "Tank unit Setup Menu", to access this menu see ⑩.

- ⑦ Setting the Air Gap. Go to the "Tank Unit Setup Menu" (refer to ⑩), once you enter this menu scroll through to the "Air Gap" and then using the arrow up and arrow down buttons, select the required air gap.

*Air gap: Distance between where tank unit is installed and the maximum fluid level)

100mm (min) – 1000mm (max)

3.93" (min) – 39.37" (max)



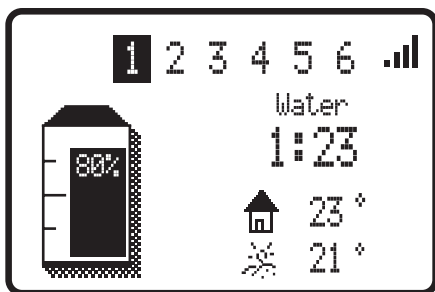
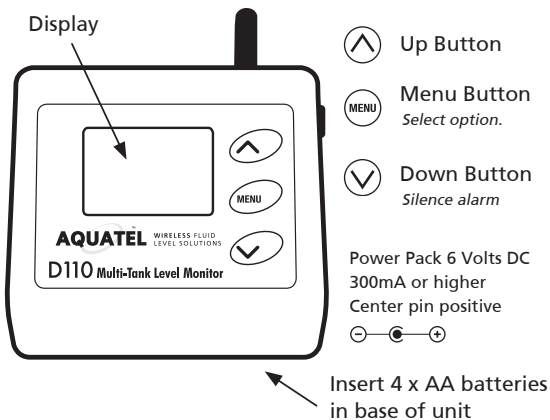
Ensuring Maximum Range

- ⑧ The D110 uses short range radio communications and works better with less obstructions between Aquatel units. The more obstructions there are, the lower the transmission range you will be able to achieve. For example, locating the Display Unit by a window will give stronger communication signals than if it is behind a concrete or metal wall. If you need to increase your radio signal strength there are two antenna upgrade options available for purchase, the AQ930 Omni Booster Antenna giving up to 600m/2000' range LOS (line of sight) and the AQ920-7 Yagi (Directional) Booster Antenna to give maximum working range of up to 10km / 6 miles line of sight when used both ends. It is important to follow all instructions and take good care when mounting antennas, this will help to reduce risk of personal injury and provide the best working performance of your new Aquatel Wireless Fluid Level Monitoring system. Detailed Antenna mounting instructions can be downloaded from our website www.aquatel.co.nz.

Setting up Display Unit

- ⑨ Insert batteries into the Display Unit. The display will turn on showing the startup message and then the standard information screen shown overleaf.

Note: Display Unit can alternatively be powered by the 6V DC Power Pack, Part No. AQPP6 supplied with your D110 system.



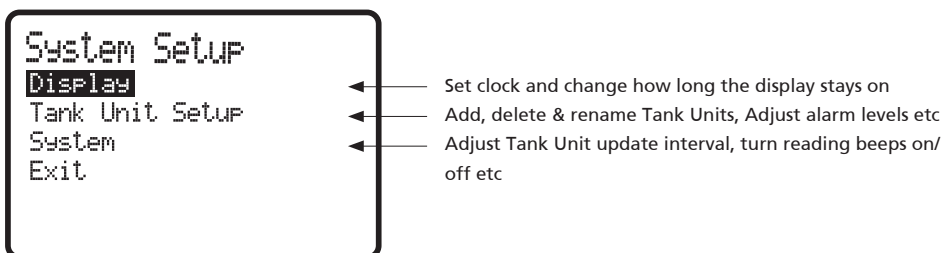
- ← Signal strength between units
- ← Tank number selected (Up to 6 tanks max)
- ← Current time
- ← Tank Unit icon, temperature

If the Display Unit is not connected to a Tank Unit or is out of range, you will get the message "Disconnected" on the screen when you have selected that tank. If you need to re-pair a Tank Unit, see ⑪.

You can pair up to 6 Tank Units to the one D110 Display Unit. Paired Tank Units are shown along the top and given a number from 1,2,3,4,5 or 6. You can also select a fluid name for each to help identify which tank/cistern you are monitoring. See ⑪.

System Setup

- ⑩ Programming of the D110 system is done via the Display Unit “System Setup” menu. To enter the “System Setup”, hold the menu button down for 3 seconds until you see the “System Setup” screen.



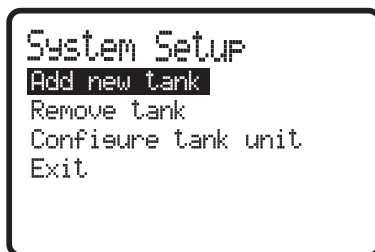
Note: Changes made in Display Unit are not instantly transmitted to the Tank Unit. The Tank Unit will only update at the next scheduled reading interval. To force an update remove the Tank Unit lid and press the reset button.

DISPLAY

Here you can change the language to either English to French, adjust the clock to be either 12 or 24hr, adjust how long you want the display to stay on after any button is pushed and select the temperature either Fahrenheit or Celsius.

Tank Unit Setup

- ⑪ To add a new Tank Unit simply select the “Add a new tank” by pressing the menu button when highlighted. You will be asked to push the reset button of the Tank Unit, this allows the Display to see the Tank Units system ID and you will then be prompted to select a name for the Tank Unit you are pairing with the Display Unit.



As you continue to setup the Tank Unit you will be asked to set the High and Low level alarm points, tank depth as measured in ③, the top air gap distance (for further information on how to set up the top air gap, see ⑦) and whether you wish the Tank Unit to be in Test Mode or not. Test Mode is helpful when setting up the system to check the communication range between the Display and Tank Units. Please ensure that you take out of Test Mode once you have checked the range. If left in Test Mode, the batteries in the Tank Unit will run flat after 4-5 days.

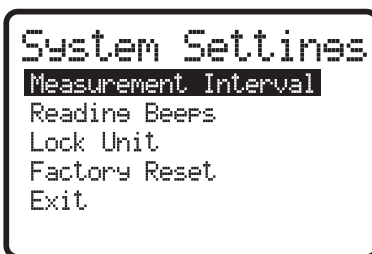
Tank Unit Setup - continued

To remove a Tank Unit, select Remove tank and select which tank unit you wish to remove. Please note that at least one Tank Unit must always be paired with the Display, you will need to add a new Tank Unit before you can remove the last one. You can configure any Tank Unit paired with the Display Unit by selecting "Configure tank unit", here you will be able to change the name, move to another position, change the alarm levels, top air gap etc.

System

Measurement Interval

You can adjust the update interval from 1-30 minutes on each Tank Unit paired, this is helpful if you need more frequent updates on smaller tanks/cisterns or less frequent updates on a larger tank/cistern you are monitoring. The longer the update interval the longer the batteries will last in the Tank Unit.



Note:

- *When the Tank Unit is in Test mode the level information updates every 8 seconds*

- *When out of Test mode the Tank Unit will update at the next scheduled reading interval. To force an update immediately, remove the Tank Unit lid and press the reset button.*

READING BEEPS: When set to ON the Display Unit beeps when a new reading is received, reading beeps can be turned off under the System Settings menu.

LOCK UNIT (For Aquatel authorised installers only): System installers can lock the unit to prevent tampering and changes to alarm level settings. (Changes can still be made to the clock and measurement interval)

Note: *Only Aquatel authorised installers are able to obtain unlock codes from the login section of the Aquatel website.*

FACTORY RESET: Reset all settings to factory defaults.

Note: *The unit can not be reset if the unit is locked.*

Display Unit Beeps 🗣️)

The Display Unit will beep to advise you of an event, or alert you to something that needs your attention.

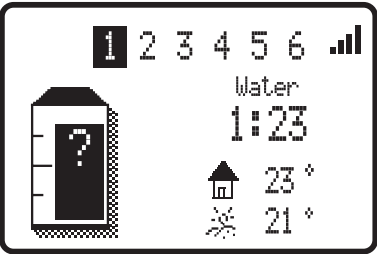
H – represents a high tone **M** – represents a medium tone **L** – represents a low tone

LH – A valid reading has been received from the Tank Unit.
(This beep can be turned off in Settings.)

HHL – Display Unit reads **Disconnected!**, there are no signal strength bars and the Tank Unit icon displays **?**. Display Unit can not communicate with Tank Unit.
Check batteries in Tank Unit. Move Display Unit closer to Tank Unit.

Alarms

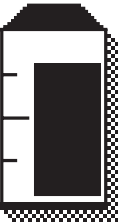
Alarms display on the Display Unit screen and sound every six seconds for one minute. To silence the alarm press the menu button – the Display Unit will beep (H L) to acknowledge. Then investigate the cause of the problem such as weak communication signal, low battery level ?



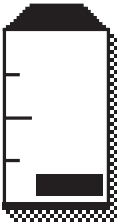
🗣️) **H L** Tank icon shows **?** and Tank Unit temperature shows **?**. (as shown in image). There is no communication with Tank Unit.

🗣️) **H L** Tank icon shows **?**, both Tank Unit temperature and signal strength are displayed. Tank Unit can communicate with Control Unit but cannot detect a valid level.

🔋 Battery icon beside Display Unit or Tank Unit signal strength icon. Battery levels low – replace batteries.



HI 🗣️) **L M H**
Fluid level is above 'High Level' setting. (This alarm is automatically cleared when the liquid level drops 3% lower than the 'High Level' setting.)



LO 🗣️) **H M L**
Fluid level is below 'Low Level' setting. (This alarm is automatically cleared when the liquid level rises 3% higher than the 'Low Level' setting.)

FAQ

How do I improve the working radio range?

The range is affected by trees, sheds, walls, buildings etc between the units.

Following are some suggestions for improving the range:

- Move the units closer together.
- Remove obstructions between the units.
(Trees will reduce range, especially when wet or covered in snow)
- Remote mount Tank Unit antenna in a better location using a 3.6m (12foot) extension cable. Aquatel Part: AQC36. A higher location is better as the ground absorbs the signal.
- Replace Display and Tank Unit antenna with a high gain directional antenna. Aiming at the furthest unit will significantly increase the range (line of sight up to 10km or 6 miles). To obtain the greatest range use two high gain antennas at each end.

Note: Check your local regulations regarding using this type of antenna

Aquatel Part: AQ920-7 (USA, Asia, Australasia & Europe)

Any other questions please email support@aquatel.co.nz

Warranty Terms and Conditions

(This warranty is subject to the provisions of the Trade Practices Act and Goods and Consumer Protection Legislation of various States and Countries)

- 1. iOT Verticals Ltd warrants this product will operate as designed for a period of 24 months from date of purchase from an authorized Aquatel re-seller. Subject to the conditions that follow, iOT Verticals Ltd will repair or replace any defective products free of charge upon return of the faulty product to the authorized Aquatel re-seller.
- 2. This warranty excludes transportation costs to return the faulty product to the authorized Aquatel re-seller. It excludes problems resulting from failure to comply with installation instructions, from neglect or misuse, from installation outside the specified operating temperature ranges, or operation for any purposes other than those specified.
- 3. This warranty applies only to the original owner and cannot be transferred to subsequent owners.
- 4. This warranty is subject to any consumer protection legislation in the government jurisdiction where the unit is installed.
- 5. Proof of purchase will be required for any warranty claims. Please record the date of purchase, dealer name, model, and serial number below and attach the sales receipt. Keep this document in a safe place.
- 6. iOT Verticals shall not be liable for any incidental or consequential damages resulting from the malfunctioning of its products or from any delays in repairing or replacing defective products.
- 7. This warranty does NOT cover any damage caused to the unit by defective batteries (i.e leaking batteries). We recommend prior to installation checking for updates via our website support page <http://www.aquatel.co/product-support.html>

Date of Purchase: _____

Where you purchased: _____

Model: _____

Attach proof of purchase.

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WARNING

Only use 1.5volt AA Lithium batteries in Tank Sender Unit, it is recommended each battery is tested with multi-meter to ensure good voltage (do not reverse polarity).

Do not use rechargeable batteries (the voltage is too low).

Do not mix old and new batteries, or different types of battery.

Do not expose the batteries to excessive heat or fire.

Remove batteries if they are exhausted or if the unit will not be used for a long time.